

RETURN & REFUND POLICY

REFUNDS AND INVENTORY RETURNS

SATISFACTION GUARANTEE

Leadership Dynamics offers satisfaction guarantee policy on all its courses and events. Your credit card will be billed only for course and events you sign up for.

Due to the nature of our live events and the commitment we make we cannot issue refunds on tickets sold, however you may elect to transfer your ticket to another person or can request an even exchange of your physical ticket for either a livestream or recorded event, no less than 30 days prior to the event.

All subsequent fees are nonrefundable. The digital nature of the services and the immediacy of the benefits make any possibility for a longer refund period commercially impractical.

REFUNDS ON PRODUCTS

Once your returned item is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment.

To complete your return, we require a receipt or proof of purchase.

NON-REFUNDABLE ITEMS:

Gift cards
Downloadable software products
Training Events

LATE OR MISSING REFUNDS

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. If you've done all of this and you still have not received your refund yet, please contact us at: **customer-ice@goinspireglobal.com**

